



Google Cloud
Partner

Dista Service

Effectively Manage your Field
Force to Enhance Productivity and
Customer Satisfaction

99%

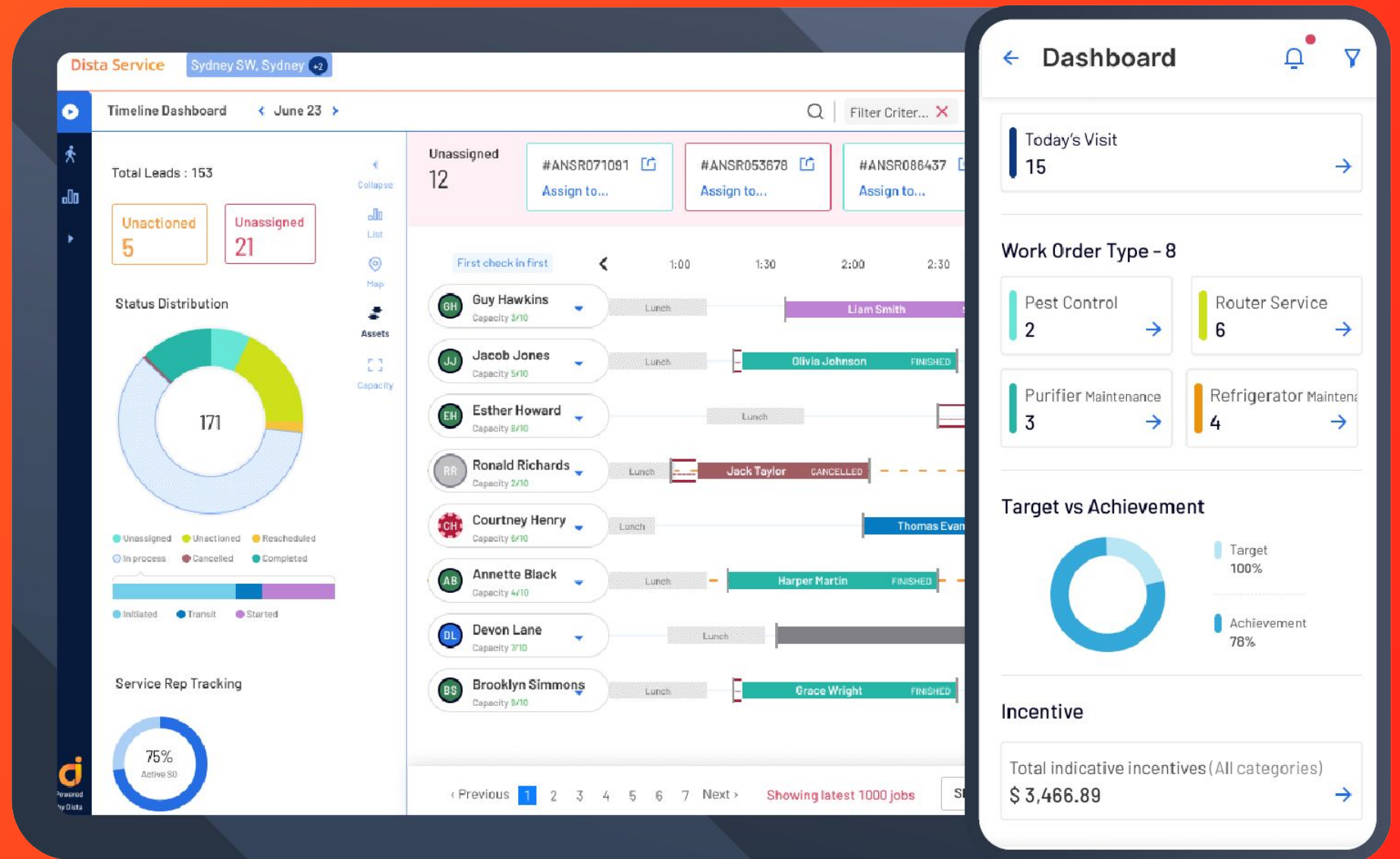
SLA
Adherence

73%

First-time
Fix Rate

43%

Increase in
Jobs Per Day



Operations
Dashboard

Auto
Calculate
Capacity

Contextual
Nudges

Virtual Chat

Surge
Pricing

Knowledge
Articles

Configurable
Workflows

Customer
Feedback

Contract
Management

Customer
Mapping

Route
Optimization

Inventory
Management

Expense
Management

Boost TAT
and FTFR

Contractor
Management

OTP-based
Handshakes

Dispatcher
Console

Skillset
Management

Configurable
Business
Rules

Inventory
Tracking

Real-time
Visualizations

Field
Technician
Tracking

Mobile
Office

Leave
Management

Auto
Calculate
Capacity

Auto
Scheduling

Self help
Customer
Portal

Report Drill
Downs

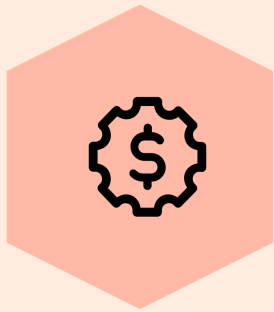
Tasks
Tracking

Service Area
Mapping

SLA
Management

Key Features	Dista Differentiators
Auto Calculate Capacity	★
Dynamic Appointment Pricing	★
Auto Scheduling	★
Appointment Overbooking Engine	★
Work Order Type	
Self Help Customer Portal	★
Optimal Resource Planning	★
Surge Pricing	
Real-time Visualizations	★
Dispatcher Console	★
Tasks Tracking	
Operations Dashboard	★
Report Drill Downs	★
Custom Reports	★
Contextual Nudges	
Contractor Management	
Configurable Workflows	★
Configurable Business Rules	★
Custom Configuration	★
Route Optimization	
Field Technician Tracking	
Mobile Office	★
Gamification and Leaderboard	
Leaves Management	
Expenses Management	
Skillset Management	
Customer Mapping	
Service Area Mapping	★
Customer Feedback	
OTP-based Handshakes	
Virtual Chat	
Knowledge Articles	
Inventory Management	
Inventory Tracking	★
Role-based Access	★
Contract and SLA Management	

More Products from Dista



Dista SALES



Dista DELIVER



Dista INSIGHT



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